Privacy Policy

Effective: 1 October 2024

1. General Information

The protection of your personal data is especially important to us. We process your personal data exclusively based on the legal provisions (GDPR, DSG, TKG 2021).

For the provision of our website and the execution of our services, we process information about you, known as personal data – referred to hereafter simply as "data." The term "processing" refers to any handling of the data, such as collecting, storing, using, or deleting personal data.

In this privacy policy, we would like to inform you about the processing of your personal data and the claims and rights you are entitled to under data protection regulations.

The entity responsible for the processing of your personal data is:

Nangten Menlang International – Verein zur Förderung tibetischer Medizin und buddhistischer Philosophie
Grosse Pfarrgasse 3/3
1020 Vienna
Austria
office@tulkulobsang.org
+43 1 212 7000

For any complaints, questions, or suggestions related to data protection, you can contact us at the provided contact information at any time.

2. Website

2.1. Server Logs

When you access our website, the web server collects usage data (so-called server logs). The collection of this data is necessary to technically enable the connection to our server and the use of the website. Additionally, this data is used to defend against and analyze attacks.

The following data is collected in the server logs:

- IP address of the device accessing our website;
- Browser and operating system identification data;
- Date, time, and duration of access;
- Name of the retrieved files or information;
- Amount of data transferred;
- A message indicating whether the request was successful;

- Internet address of the website from which access to our website occurred;
- Internet address of the websites accessed via our website.

Legal Basis: The processing of your data is based on our legitimate interest in ensuring the operation of the service and system security.

Recipient of the Data: The web server for the operation of our website is technically operated by Host Europe GmbH's IT Service Center as a data processor.

Storage Period: We store your server logs for a maximum of 14 days.

2.2. Cookies

Cookies are small text files stored on your device when you visit a website. On our website, we use only cookies that are technically necessary to ensure the website functions properly.

In your browser settings, you can generally disable the use of cookies. You can also delete cookies that have already been set and configure your browser to require your consent for future cookie use.

The following technically necessary cookies are stored on your system:

Name	Purpose	Provider	Storage Duration
_GRECAPTCHA	Google Recaptcha service sets this cookie to identify bots to protect the website against malicious spam attacks.	Google Recaptcha	6 months
rc::a	This cookie is set by the Google Recaptcha service to identify bots to protect the website against malicious spam attacks.	Google Recaptcha	Never expires
rc::f	This cookie is set by the Google Recaptcha service to identify bots to protect the website against malicious spam attacks.	Google Recaptcha	Never expires
rc::c	This cookie is set by the Google Recaptcha service to identify bots to protect the website against malicious spam attacks.	Google Recaptcha	session
rc::b	This cookie is set by the Google Recaptcha service to identify bots to protect the website against malicious spam attacks.	Google Recaptcha	session
Cookieyes-consent	CookieYes sets this cookie to remember users' consent preferences.	CookieYes	1 year

Legal Basis: The processing of your data is based on our legitimate interest in offering a technically flawless website.

Recipient of the Data: No data is transmitted to third parties.

Additional Information: You can disable cookies in your browser settings, delete already set cookies, and configure future cookie use to require your consent.

To prevent third-party cookies from being set, you can block third-party cookies in your browser. Here are instructions for the most common browsers:

Firefox: here
Chrome: here
Internet Explorer: here
Safari: In Apple's Safari, third-party cookies are blocked by default.

2.3. Social Media Plugins

2.3.1. Vimeo

Our website includes plugins from the service Vimeo, recognizable by the Vimeo logo. This plugin allows you to use Vimeo content or interaction elements, such as playing a video. Please note that your data will be transmitted – with your consent – before using the interaction elements.

Legal Basis: The processing of your data is based on your consent via the cookie banner on our website. You can withdraw your consent at any time. The withdrawal does not affect the legality of the data processing carried out based on the consent before its withdrawal.

Recipient of the Data: By using the Vimeo plugin from Vimeo.com, Inc. ("Vimeo"), 330 West 34th Street, 5th Floor, New York, New York 10001, USA, data is transmitted to Vimeo. Since Vimeo's headquarters are in the USA, data may be transferred to the USA. The adequate protection level for the data transfer to the USA is provided through standard contractual clauses under Article 46 GDPR, which we have concluded with Vimeo.

More Information: Further information can be found in Vimeo's privacy policy.

The following cookies are set by Vimeo on your device:

Name	Purpose	Storage Duration
__cf_bm	To read and filter requests from bots	1 hour
_cfuvid	To optimize user experience by maintaining session consistency and providing personalized services.	Session
player	Vimeo uses this cookie to save the user's preferences when playing embedded videos.	1 year
vuid	Vimeo installs this cookie to collect tracking information.	1 year 1 month 4 days

sync_active	This cookie contains data on the visitor's video-content preferences.	Never expires.

3. Contact via Contact Form

On our website, you can provide your contact details and submit a specific inquiry to be contacted by us. We process your data as necessary to respond to your inquiry and any potential subsequent processing.

Legal Basis: The processing of your data is carried out to perform pre-contractual measures or fulfill a contractual relationship. If you are not in a (pre-)contractual relationship with us or your request does not aim at concluding a contract, the processing is based on our legitimate interest in answering the inquiry.

Recipient of the Data: Data is only transmitted to third parties if necessary for answering the inquiry.

Storage Period: We process your data as long as necessary to handle the inquiry and will delete your request after processing, provided no legal retention obligations arise from a contractual relationship.

4. Your Rights as a Data Subject:

Regarding your personal data, you have the following rights. To exercise these rights, please send us a written request specifying your exact concern.

4.1. Right to Information: You can request confirmation at any time as to whether we are processing your personal data. If so, you also have the right to access this data and related information.

4.2. Right to Correction: If we have stored your personal data incorrectly or incompletely, you can request a correction at any time.

4.3. Right to Deletion: You can request the deletion of your personal data if one of the reasons listed in Article 17 GDPR applies.

4.4. Right to Restriction of Processing: You can request a restriction on the processing of your personal data if one of the reasons listed in Article 18 GDPR applies.

4.5. Right to Data Portability: You can request the transfer of your personal data in a structured, commonly used, and machine-readable format and have the right to transfer this data to another controller without hindrance, if one of the reasons listed in Article 20 GDPR applies.

4.6. Right to Object: If we process your personal data based on Article 6(1)(e) GDPR (public interest or exercise of official authority) or Article 6(1)(f) GDPR (legitimate interest), you can object to the processing.

4.7. **Right to Withdraw Consent:** You can withdraw your consent for the processing of your data at any time. However, the lawfulness of the processing carried out before the withdrawal remains unaffected.

4.8. **Right to Lodge a Complaint with the Data Protection Authority:** If you believe that our processing of your personal data violates data protection law, you have the right to file a complaint with the Austrian Data Protection Authority at the following address:

Österreichische Datenschutzbehörde
Barichgasse 40-42
1030 Vienna
Austria
Phone: +43 1 52 152-0
E-Mail: dsb@dsb.gv.at